



## Department of Employment Services

4058 Minnesota Avenue, NE

Washington, DC 20019

DOWNLOAD  
PROFILE

 (202) 724-7000 |  [www.does.dc.gov/](http://www.does.dc.gov/)

### Cost

Free

### Business Stages Served

All Stages

### Languages Offered

English, Spanish, Amharic,  
Chinese (Mandarin), Korean,  
French, Vietnamese

### Wards/Neighborhoods Served

Districtwide

### Business Assistance Services

Specialized Industries

### Mission Description

The mission of the Department of Employment Services (DOES) is to connect District residents, job seekers, and employers with opportunities and resources that empower the development of fair, safe, and effective working communities.

### Programs and Services

The Office of Talent & Client Services provides comprehensive services to support DC businesses at various stages of development. These services include roadmaps to help businesses navigate the resources necessary to achieve their hiring goals, tailored services through concierge consulting, and access to skilled applicants through innovative programs and responsive training.

DOES offers the Work Opportunity Tax Credit (WOTC), a federally funded program that reduces the federal tax liability of private for-profit, and in some instances, non-profit employers hiring new employees from eligible target groups who have consistently faced significant barriers to employment. The credit amounts are based on a percentage of wages paid to and hours worked by properly certified employees.

The Job Bank is a component of the city's DC Networks system, a computerized national labor exchange network. The system is designed to match employers with job seekers. Any employer, both local and national, can use the Job Bank to place job orders and search for applicants by skill-set or position. The Job Bank Unit provides guidance, training and technical assistance to employers who are seeking to post job openings, identify potential employees, research current and local job market data and effect hiring incentives.